



WARRANTY

Lindab guarantees that the rainwater dispersal functions of the pre-painted Lindab Rainline product range will remain unimpaired by material or manufacturing defects for a period of 15 years from the date of sale by Lindab.

Conditions

- That the Lindab customer, e.g. he/she who has purchased the product in question from Lindab or the final user, the property owner, makes his/her claim in writing, enclosing the receipt or similar documentation proving that the product was purchased from Lindab on the date claimed.
- That the product was installed in the manner prescribed by Lindab in the installation instructions valid at the date of sale.
- That the product was not installed in a typical corrosive environment, as described in the Lindab warranty conditions valid at the date of sale.
- That the product has been maintained in the manner prescribed in the Lindab product description valid at the date of sale.
- That the product has not been damaged in any way after being delivered by Lindab.
- That the claim is made within six months of when the defective function was discovered, or should have been discovered.

Procedure

- The claim must be made in writing and, primarily made to the craftsman or dealer who has installed or sold the product, or to the Lindab Company responsible for the sale.
- Lindab or the inspector appointed by Lindab has the right to inspect the defective function on site.
- Lindab will examine the claim within 60 days of receipt.
- Lindab will issue a written notification of its decision regarding the approval or rejection of the claim within 60 days of receipt.

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Scope of the warranty

- The warranty applies to all sales that have been made in the manner described above as of 2005.
- In cases of claims that have been approved within six years of the date of sale Lindab will supply new products, to replace those proven defective, in compliance with the conditions of this warranty and to thus achieve satisfactory function, free of charge and carriage paid to the customer, or to the company appointed by the customer, within 30 days. Lindab will also pay for the installation of the replaced products at the lowest cost available for a professional installation.
- In cases of claims that have been approved after a period of time that exceeds six years Lindab will supply new products, to replace those proven defective in compliance with the conditions of this warranty and to thus achieve satisfactory function, free of charge and carriage paid to the customer, or to the company appointed by the customer, within 30 days.
- This warranty does not cover any direct or indirect damage other than that described above and not the carriage and installation costs incurred.
- The period of warranty for replacement products supplied by Lindab is valid from the date of the original sale.
- Lindab has the sole right to decide upon the steps that must be taken to replace defective products and achieve satisfactory function.
- The warranty does not cover colour deviations that can arise due to the re-delivery of new products.

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WARRANTY CONDITIONS

These are the minimum conditions to complement the Lindab Rainline warranty.

General

- The Warranty does not apply to usage in particularly corrosive or aggressive environments such as industrial areas with high humidity and aggressive atmosphere or coast or offshore environments with high salt content. Exposure to corrosive chemicals, corrosive smoke, condensation and ash or concrete dust will also render the warranty void.

Installation

- Gutters must be mounted with a slope in accordance with the installation manual.
- Metal filings, resulting from cutting or similar, shall be removed immediately after mounting.
- Any damages occurring on the painted surface during the installation must be painted directly.

Maintenance

Twice a year gutters and downpipes must be cleaned from dirt, leaves and other pollutants which may prevent a free flow in the system.

- Verify that the coating of the system is intact.
- If a damage to the surface layer is discovered it must be painted directly.

Repairing / Painting

When damages on the surface layer are discovered the following procedure should be observed.

- Alkaline cleaner (5% caustic soda solution, add some car shampoo).
- Wash off with clean water.
- Wipe the surface dry and remove any corrosion with sandpaper.
- Paint with a zinc rich primer on the cleaned surface.
- Paint 2 times with touch up paint that can be purchased by Lindab.
- Touch up painting should only be done in ambient temperatures above 10° C.
- Differences in shade may occur.

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